



Your Trusted PARTNER

Clear direction. Required expertise. Unparalleled support.



Introducing Ero Health - a trusted partner ready to meet you at any point on your *eClinicalWorks*® journey and lead you to success. We can help you navigate the new reality of healthcare and run your business more efficiently and profitably while working together to improve the lives of the people you serve. From adoption to optimization, Ero Health offers the most complete solution to maximize your investment in *eClinicalWorks*.



Adoption

Are you ready to transition from your legacy EHR? Partner with us for a turnkey implementation of the market-leading EHR - *eClinicalWorks*. From the initial assessment of your workflows, through data migration, customization and go live, we are with you throughout. Let us show you the power of *eClinicalWorks* and how to move from where you are now to where you need to be for the transition to value-based care and population health.

- Custom implementation
- Custom pricing models including purchase, monthly subscription and financing
- Project management, third-party vendor integration and post go live training all in one package



Training

Transitioning to the modern medical practice involves training at all levels, from super users to the individual staff members in all departments. You'll experience training programs led by professionals with practical experience in all areas of practice operations. Our certified *eClinicalWorks* trainers have been in your shoes, and know how to lead your team from the idea of technology to its everyday use.

- Workflow-centric training plans customized for your practice's needs
- Role-specific training
- Module-specific training
- On-site, hands-on sessions



eClinicalWorks® Support

With our coast-to-coast presence throughout North America and an *eClinicalWorks* Gold Support center located in the Midwest, you'll experience the highest level of support available. Our support team has worked with thousands of physicians in practices of all sizes from small independent practices to large hospital groups. Put this experience to work for your team.

- 2-hour response time
- Active monitoring and management of your *eClinicalWorks* application
- Scheduled installation of *eClinicalWorks* updates



Optimization Services

From the beginning phases of the planning process, to the use of technology to improve the health of your practice, our comprehensive consulting services will guide your journey to success. Travel beyond the mere use of eClinicalWorks and transform it into a tool that will drive business forward.

- Clinical workflow optimization, customization and content creation
- Billing optimization to minimize days in AR, reduce rejections and increase efficiency
- Network environment, device review and ongoing consulting services



Data and Analytics Services

The data in your eClinicalWorks system is powerful for your practice. Leverage data to gain a competitive edge. Make more informed financial decisions, uncover keys to growth, enhance patient care, and gain access to data required for reporting on quality measures.

- Custom reports for accounting, practice management, patient population management, financial analysis, fee schedules and more
- Dashboards and reports to meet PCMH requirements
- Standard, commonly used reports available through the report store
- Data migration and lab interfaces



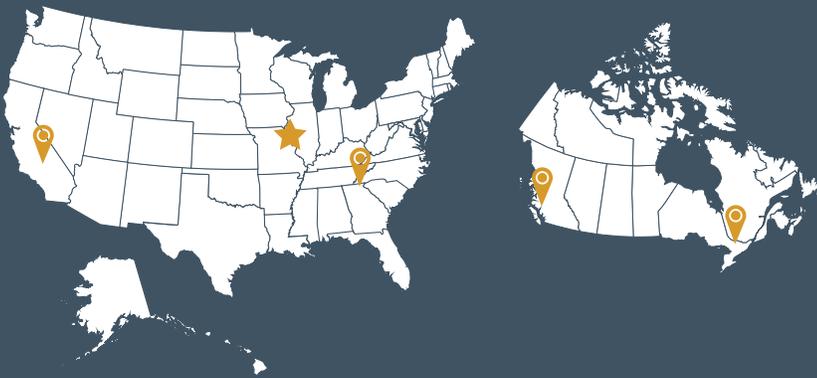
eClinicalWorks® Hosting

Our data centers in Austin, Texas and Atlanta, Georgia offer clients the flexibility and peace of mind they need to move their data to the cloud. Our data center is SSAE16, SOC 2 Type II & SOC 3 certified, as well as HIPAA and PCI compliant.

- Maintain HIPAA compliance
- Gain full access to your eClinicalWorks data
- Enhance data security

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Ero Health is the largest eClinicalWorks solution partner in North America that provides a full suite of digital health services to healthcare systems, clinics and physician practices. The firm focuses on helping practices gain greater visibility to patient data, reduce overhead costs and improve patient and staff satisfaction.



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