

Fremont Health is a 202-bed healthcare facility, serving Dodge County and surrounding counties. Fremont Health is comprised of 90 hospital beds with private rooms and 112 beds of long-term care, with private and semiprivate rooms. Located in Fremont, Nebraska, on U.S. Hwy. 30, Fremont Health is the only hospital within the county and is adjacent to several medical office buildings and support services. (FremontHealth.com)

Fremont Health

“Fremont Family Care, through its partnership with Ero Health, has achieved a major strategic initiative. It is becoming increasingly more important to demonstrate the quality of care that our physicians provide. With the designation of PCMH, we feel that this shows our patients that we are serious about providing the highest level of care in the most cost-effective manner.”

*- Ryan Bojanski
Administrator Clinical Services
at Fremont Health*

The Situation

The Patient Centered Medical Home (PCMH) is a model of care in which a patient’s primary care physician becomes, in essence, the “home base” for that patient’s care. This new model for health care and reimbursements shifts to providing and managing health care as it relates to all things – working with all physicians in the patient’s scope of needs, hospital visits, specialists, etc. – which enables the physician to establish an overall care plan.

Because this holistic approach is designed to help physicians improve the care and management of high risk patients, and patient populations in general, practices will experience higher reimbursements because overall costs of care will be reduced. Practices must put processes in place and qualify for recognition as a Patient Centered Medical Home.

The Client’s Need

Fremont Family Care was undertaking a major strategic initiative to elevate quality of care by managing overall health through optimization and enhancement of its eClinicalWorks® systems. A primary goal in this initiative was to achieve PCMH recognition, which directly impacts the cost of care and reimbursements by reducing duplication of services, allowing health care providers to become more efficient, and provide better care by leveraging evidence-based medicine through analysis of patient population to identify and prescribe medications that are working in that population.

How Ero Health Helped

Ero Health worked closely with Fremont Family Care throughout their PCMH recognition process. With a wealth of technical knowledge in implementing and optimizing eClinicalWorks, as well as their depth of skill in creating workflows to help practices be successful with the new processes required to achieve PCMH, Ero Health was able to work with Fremont to identify and design the most appropriate workflows while implementing the eClinicalWorks modules and reports to help them achieve a high level of integration and efficiency.

The measures Ero Health created reports for include:

- Depression Screening based on the selected PHQ-2 or 9 questions and answers.
- Diabetes BP based on the patient’s most recent BP with specified range.
- Diabetes Blood Sugar based on the patient’s most recent lab results under the specified limit
- Pneumovax based on the selected vaccine procedure

All reports allowed selection by appointment date range, age range, facility, appointment provider, and diagnosis.

About Ero Health

Ero Health is the largest eClinicalWorks partner in North America that provides a full suite of digital health services to healthcare systems, clinics and physician practices. We can help you gain greater visibility to patient data, reduce overhead costs and improve patient and staff satisfaction by providing the most complete solution for optimizing your eClinicalWorks investment. Choose Ero Health and we will pick you up wherever you are on your eClinicalWorks journey and navigate you to achieve success.

Results

Through its partnership with Ero Health, Fremont Family Care was able to achieve Level 3 PCMH Recognition, the highest level of recognition for PCMH. Determining factors included points awarded for items such as patient access to their health records, identification and management of patient populations, practices for planning, tracking and managing patient care, and systems for reporting and measuring performance.

In addition to the Level 3 PCMH Recognition, Fremont Family Care was the recipient of the 2014 Healthcare Information and Management Systems Society (HIMSS) Nicholas E. Davies Award of Excellence. This award honors organizations who have utilized health information technology to substantially improve patient outcomes while achieving return on investment. Scores of nominations were received for consideration in three categories. Fremont Family Care was named the winner in the Ambulatory Awards category.



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